

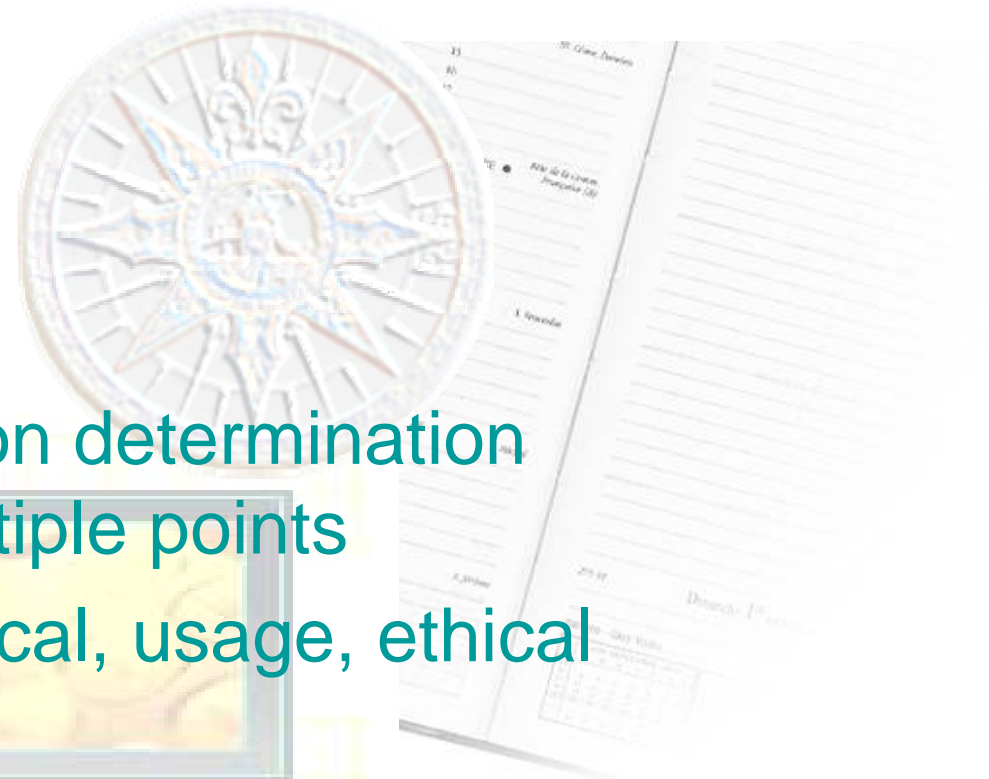


Location determination

November 2004

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- Challenges – technical, usage, ethical



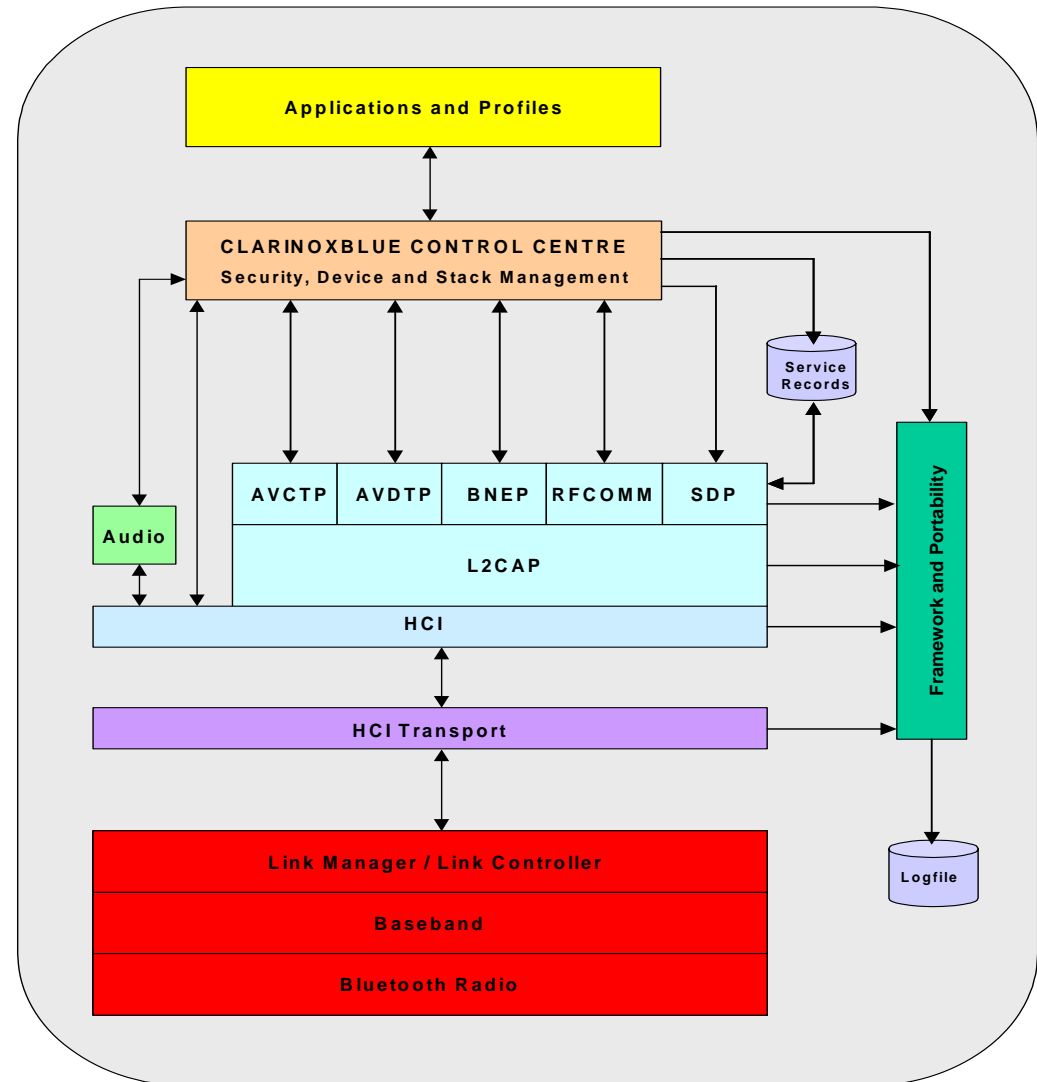
Introduction

- Trish Messiter, Director Business Development
- Clarinox Technologies operating since 2001
- Spin-off from \$4 million IT consultancy
- Mission: simplify wireless application development
- Melbourne based (41% Australian ICT)
- Key Product ClarinoxBlue
- Agents in Turkey, India, Taiwan and China



ClarinoxBlue

- Simple API
- Portable
- Faster application development
- MP3
- Local positioning
- Multi profile support



Definition

- Location Determination: anytime knowing the position, movements or identification of an entity

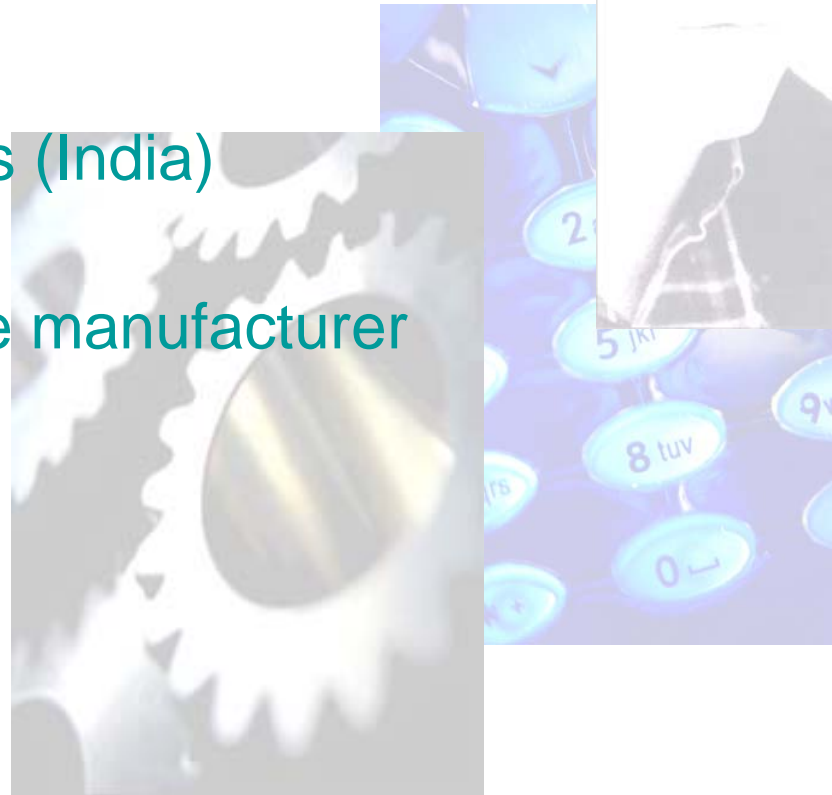
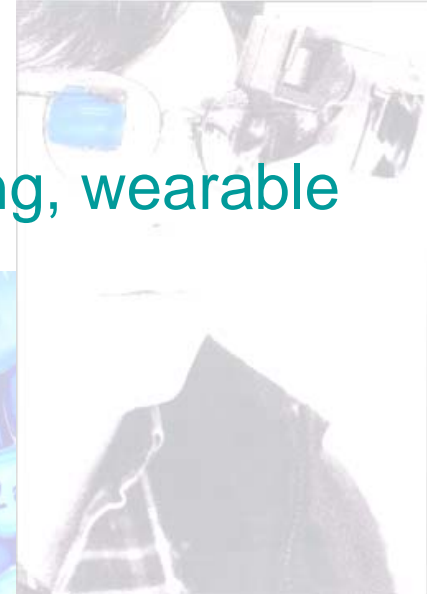
Vision

- Ubiquitous
- Omnipresent
- Mobile
- Seamless
- Information rich
- Adaptable to our requirements
- Anywhere
- Anytime



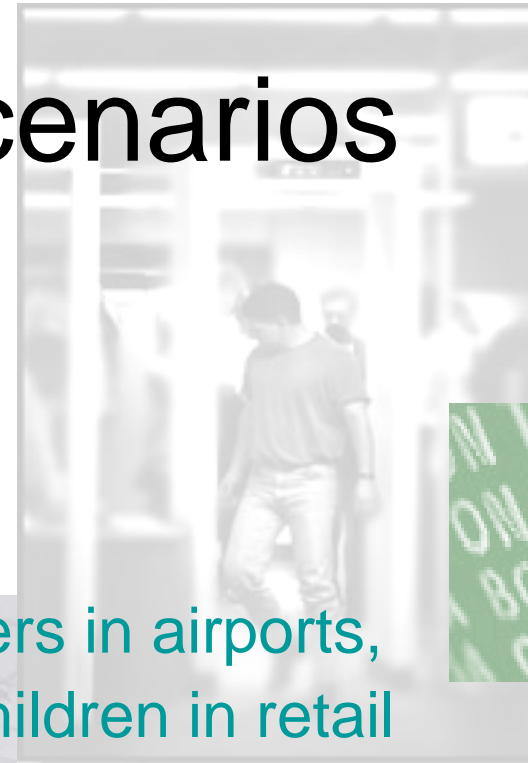
Usage Scenarios

- Telecommunications, electronics, manufacturing, wearable computing, defense
- Tata Consultancy Services (India)
- Large European Appliance manufacturer
- Universities



Usage Scenarios

- Audio tour systems
- Smart loyalty cards
- Hospital information delivery
- Tracking of assets, passengers in airports, patients in hospitals, small children in retail outlets
- Confined space voice communication systems
- Location-based notification



Examples

- Determination of location within an indoor environment from a single point – personnel tracking
- Determination of location via a network of devices – a proximity based wireless audio content delivery system



Example 1: Clarinox location determination

- Personnel tracking Proof of Concept
- No infrastructure
- Over 100m outdoors
- Approx 80m indoors (busy shopping centre)
- Accuracy within 5-10%

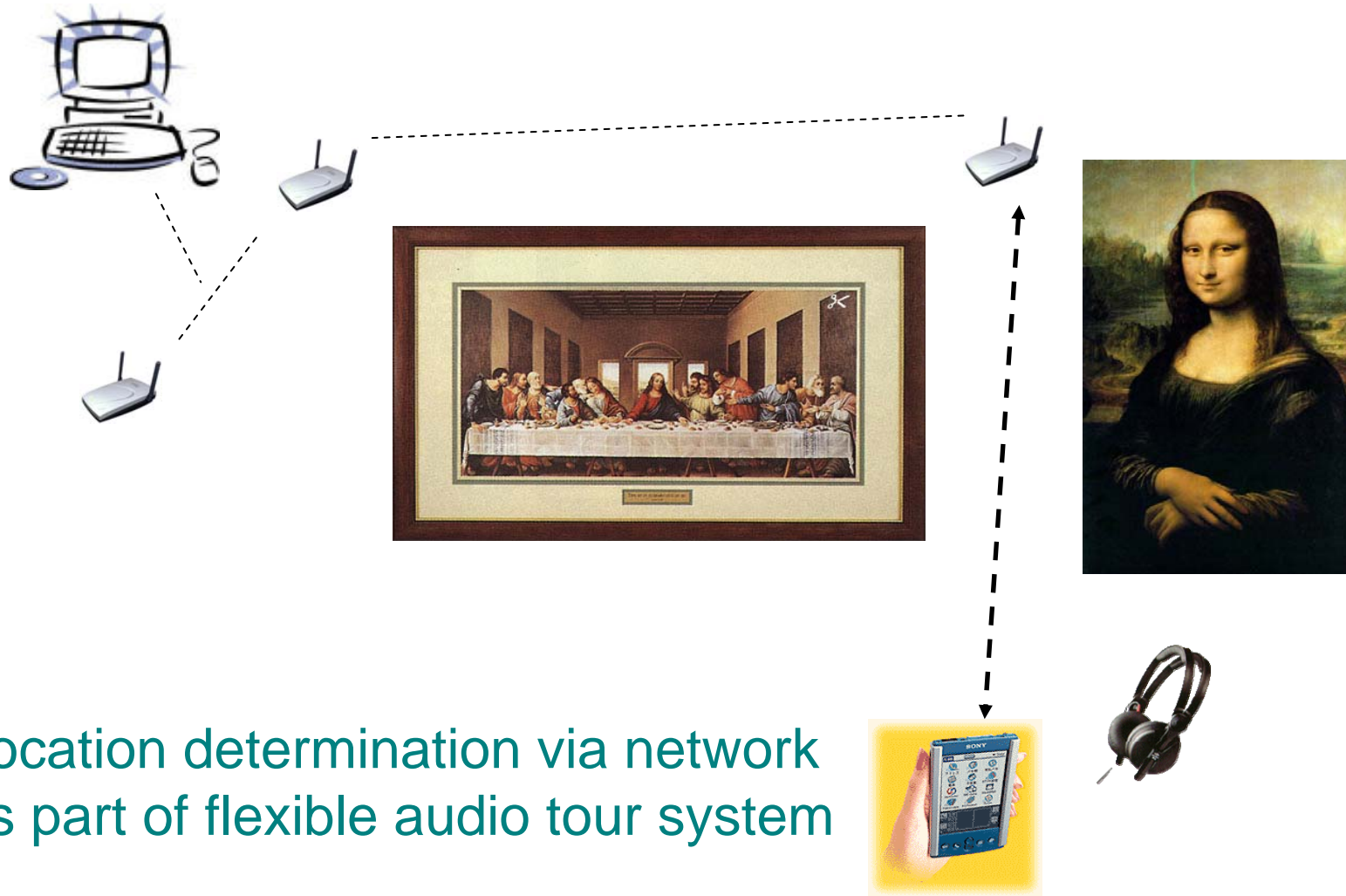


Example 1: Clarinox location determination

- Tag and tracking device both mobile
- Position of tag relative to position of tracking device
- Multiple antennae
- Complex algorithm
- Proprietary smoothing techniques
- Angle and distance measurement



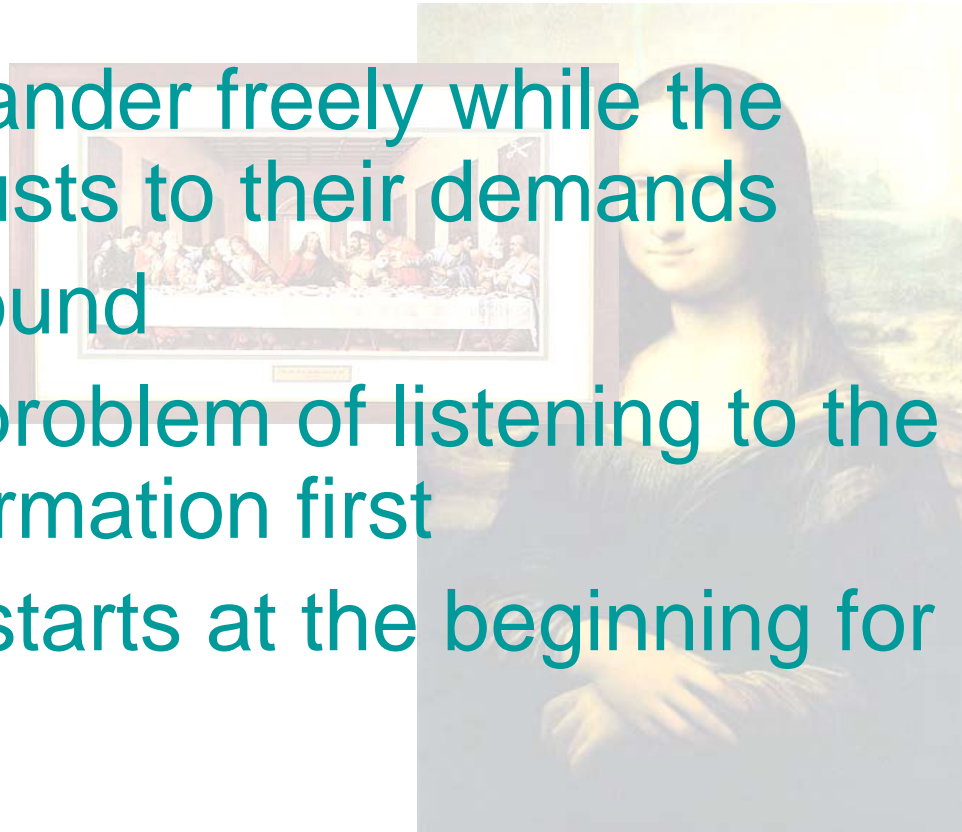
Example 2: Clarinox location determination



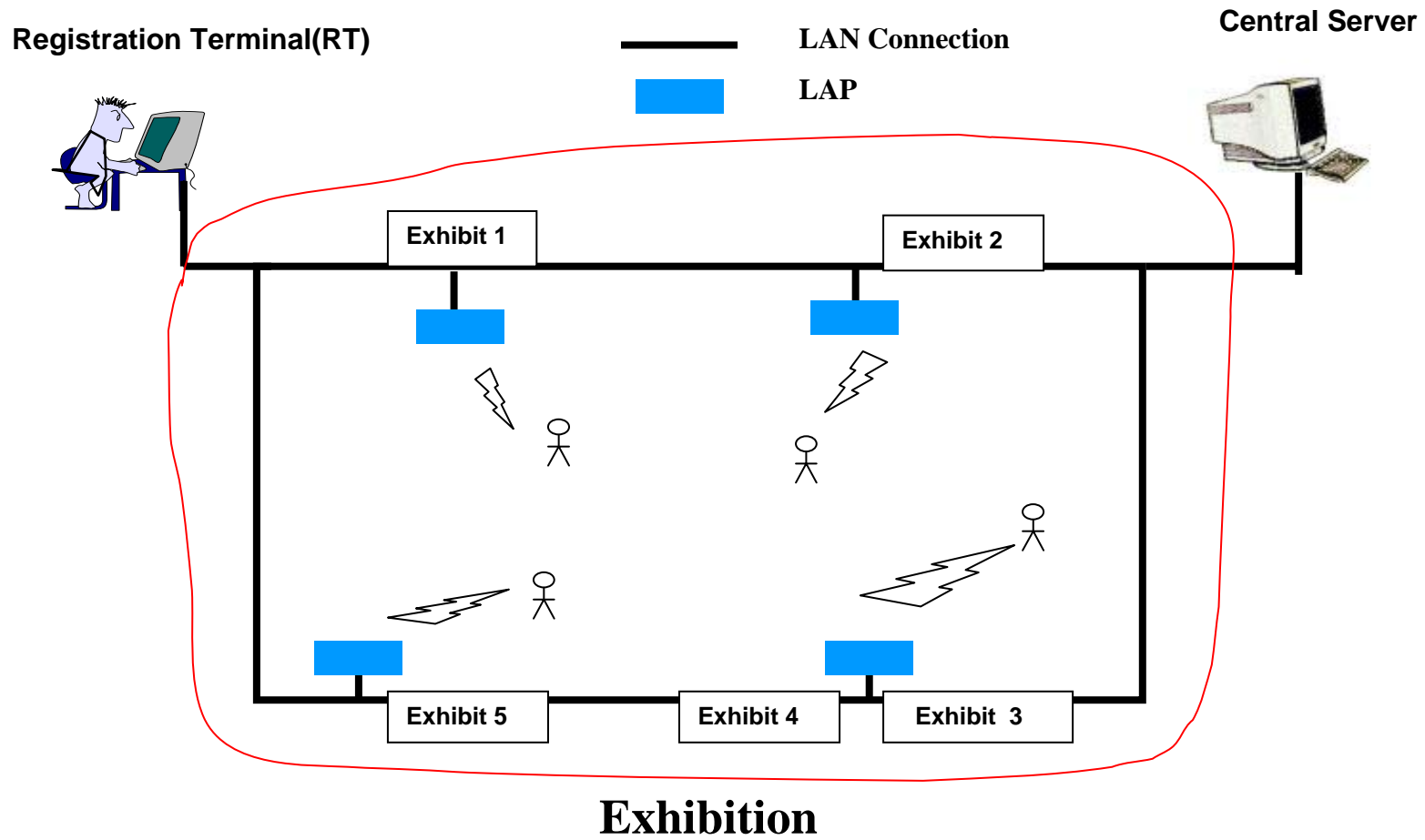
Location determination via network as part of flexible audio tour system

Example 2: Clarinox location determination

- Visitors can wander freely while the audio tour adjusts to their demands
- High quality sound
- Eliminate the problem of listening to the end of the information first
- Audio stream starts at the beginning for every visitor

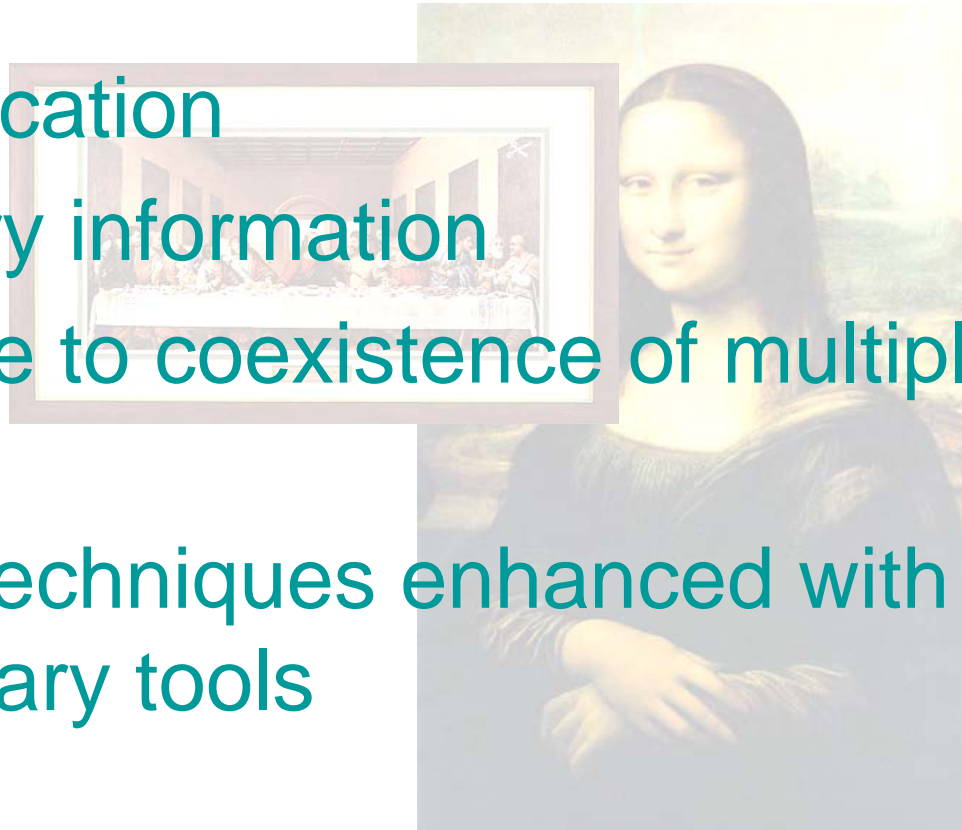


Example 2: Clarinox location determination



Example 2: Clarinox location determination

- Track visitor location
- Location history information
- Complexity due to coexistence of multiple devices
- Triangulation techniques enhanced with use of proprietary tools



Challenges

- Technical
- Ethical
- Human Interface

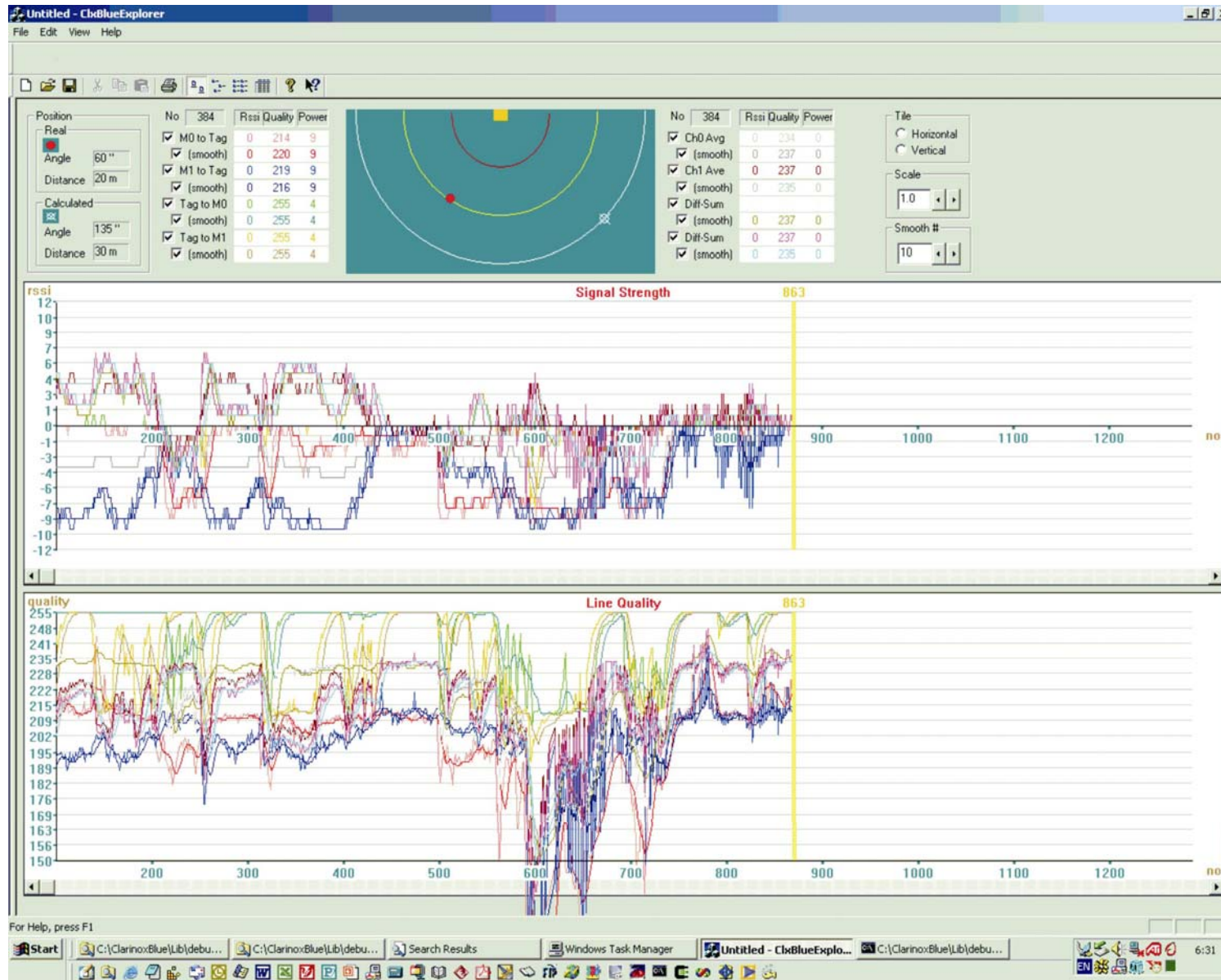


Technical challenges

- Multipath reflection
- RSSI alone insufficient
- complex algorithms
- Require tools to give feedback in real time
- z co-ordinate calculation

Technical challenges

- ClarinoxBlue Explorer Analysis tool
- Bluetooth message/protocol tracer
- Protocol stack software
- Access point and tag unit hardware
- Application software

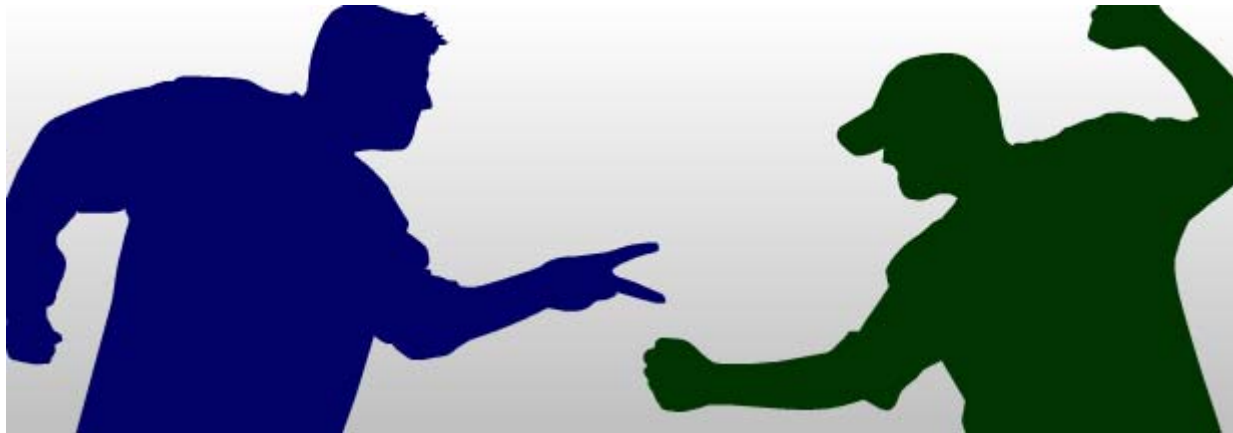


Human Interaction challenges

- Prejudices
- Experiences
- Perception
- Expectations



Prejudices



Volunteers asked to second guess an opponent playing
scissors-paper-rock

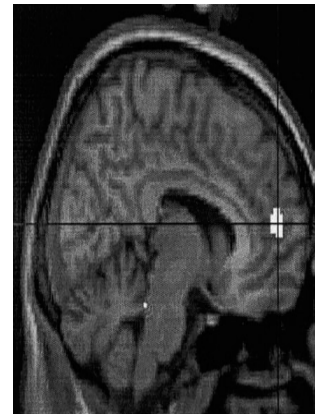
Told the opponent either “computer” or “human”
[actually both random, and presented via computer]

(Gallagher 2002)

Prejudices



Player believes opponent is computer



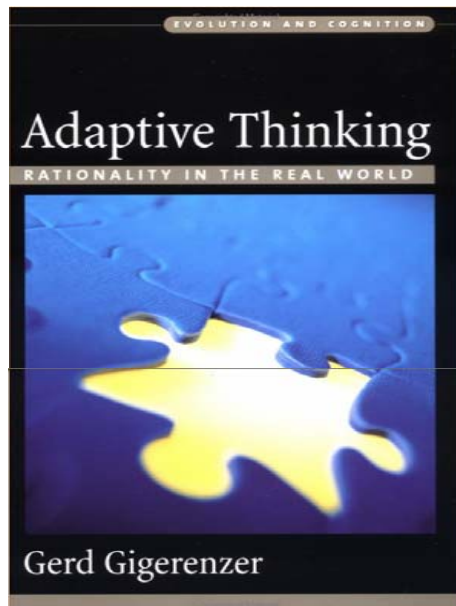
Player believes opponent is human

Anterior paracingulate cortex activated

Brain PET scans during play

Imaging the Intentional Stance in a Competitive Game – Gallaher, 2002

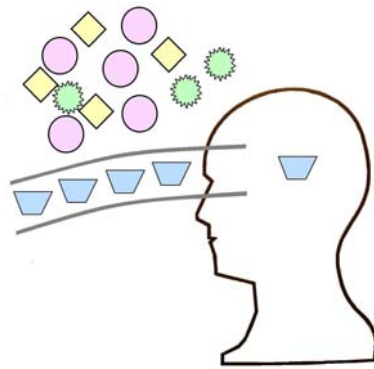
Experiences



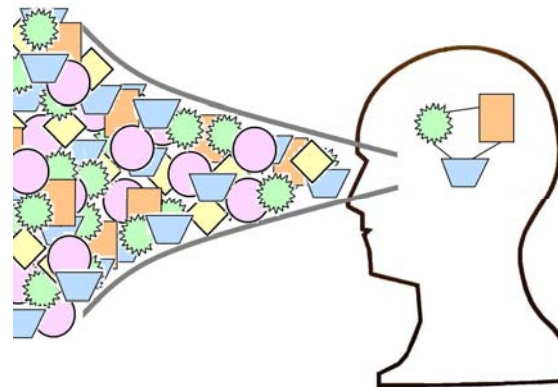
“People restructure their environment to allow faster, more accurate, decisions to be made”

Gigerenzer et al

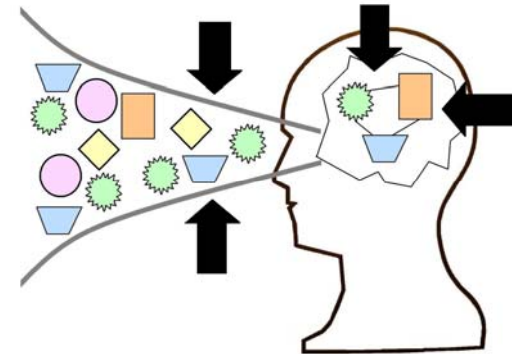
Perception



Attentional tunnelling



Data overload



Stress

(Endsley, M. R; Bolte, B; Jones, D “Designing for Situation Awareness. An Approach to User-Centered Design”)

Expectations

- Transparent
- Interactive
- Adaptive
- Available



Ethical challenges

- Privacy
- Consent
- Rights of individual vs employer / society at large



Conclusion

“TCS believes there is a significant market emerging for applications developed around this [Clarinox] technology”

Shiva Iyer, Market Development Head,
Communication and Embedded Technologies,
TATA CONSULTANCY SERVICES (India)